



Administrative Report

Office of the Administrator, Sun Parlor Home

To: Warden Tom Bain and Members of County Council

**From: Lynda Monik
Administrator, Sun Parlor Home**

Date: April 18, 2018

Subject: Clinical Connect Participation Agreement

Report #: 2018-0418-SPH-005-LM

Purpose

To provide Essex County Council with information and a recommendation to adopt the necessary By-law allowing the Warden and Clerk to execute a Clinical Connect Participation Agreement between the County of Essex and Hamilton Health Sciences Corporation (HHS) for the purpose of allowing the physicians, physician assistant, Administrator, Nursing Leadership Team and at a later date registered staff and Ward Clerks access to Sun Parlor Home resident personal health information.

Background

Information from the resident's health record is currently photocopied to accompany the residents to the Emergency Department (ED), hospital or specialist office. The information that is copied often represents only a small portion of the resident's health record. Treating physicians, nurses and other members of the inter-professional health care team may require more information to accurately diagnose a resident's condition and prescribe therapies to meet the residents' needs.

At the present time, the resident or a family member may be asked for the resident's personal health history, a nurse may be called to provide additional information or the Home may be asked to fax over more information. The average age of a resident at the Sun Parlor Home is 83.5

years of age. Residents, especially when their health is compromised, can be poor historians. Calling Sun Parlor Home to speak about a resident is not always feasible. Faxing information takes time, is tedious and is antiquated. When the information is available electronically to the ED, hospital or specialist this represents a timely, good practice.

Discussion

Clinical Connect is a regional Clinical viewer funded by eHealth Ontario. Hamilton Health Science is the solution provider and TransForm is the delivery partner.

Clinical Connect is a secure, web-based portal that provides physicians and members of the inter-professional health care team with real-time access to patients/residents electronic medical information.

Clinical Connect integrates data from:

- 67 Acute Care Hospitals
- 4 Community Care Access Centre's (CCAC's)
- 4 Oncology Centers
- 2 Provincial Data Repositories (OLIS & SWODIN)

Clinical Connect will allow the Sun Parlor Home to access medical records for all of their residents, including any hospital visits, ambulance records, various diagnostic images, multiple lab results, and current pharmaceutical prescriptions. As well, it will reveal any current community health service providers, including their treatment plans. CCAC and Oncology data, combined with hospital data allows for a 360 degree view of the resident. Under the current system, CCAC does not always send all of the information to provide a full picture of the resident.

Clinical Connect benefits include allowing the staff at the Home to have an understanding of the care provided to residents and what the proposed resident treatment plans from community health service providers will be, in a shorter amount of time and avoid duplication of services. Ultimately, having the integration of resident care between hospital and community settings will improve the resident transition across the continuum of care and result in "better" care.

Currently over 40,000 users access Clinical Connect from desktop and mobile devices. All health care organizations participating in Clinical Connect are required by the Personal Health Information Protection Act (PHIPA) to

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protect patient privacy and the security of information. The Sun Parlor Home currently meets these requirements.

Access to Clinical Connect would be limited to the physicians, physician assistant, Administrator and Nursing Leadership Team (4) to start and all access is key stroke authenticated and strictly audited by Clinical Connect. Registered staff and Ward Clerks will be introduced to Clinical Connect as a next step after a slow introduction.

Recommendation

It is the recommendation of Administration that Essex County Council adopt By-law # 21-2018 authorizing the Warden and the Clerk to execute the Clinical Connect Participation Agreement on behalf of the Corporation of the County of Essex.

Respectfully Submitted

Lynda Monik

Originally Signed by

Lynda Monik, Administrator, Sun Parlor Home

Concurred With,

Robert Maisonville

Originally Signed by

Robert Maisonville, Chief Administrative Officer