



Administrative Report

Office of the Administrator, Sun Parlor Home

To: Warden Tom Bain and Members of County Council

**From: Lynda Monik
Administrator, Sun Parlor Home**

Date: March 21, 2018

Subject: Resident Quality Inspection (RQI) 2017

Report #: 2018-0321-SPH-001-LM

Purpose

To provide County Council with information about the Resident Quality Inspection (RQI) conducted at the Home in January 2018.

Background

The Ministry of Health and Long-Term Care (MOHLTC) continues to work with long-term care homes, residents, families and staff to ensure the safety and assess the quality of life for residents is in keeping with the legislative requirements of the Long Term Care Home Act, 2010.

Ministry inspectors visit each Home throughout the province annually to complete a Resident Quality Inspection (RQI). During the RQI, inspectors speak with residents, family members, the Management Team and front-line staff. In addition, the inspectors undertake direct observation of how care is delivered to assess whether standards of care set out in legislation and regulations are satisfactorily met.

Discussion

The Management Team has started to work on plans to address the areas of concern identified in the RQI: preventing resident falls, improving the recording of resident's weights every month within the first 7 days of the

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Administrative Report

Page 2

March 21, 2018

SPH Resident Quality Inspection

month and responding to changes in resident weights with a focus on weight loss, improving staff compliance to document skin and wound assessments and to report Critical Incidents to the MOHLTC. The public results of the inspection were received by the Home on February 27th. The results are posted on the Resident's Communication Board across from the Craft Room.

The MOHLTC has posted the results of the RQI for the public on <http://publicreporting.ltchomes>. Actions taken by the Home in response to the RQI are communicated to residents, families and staff through Town Hall meetings, articles in the Home's newsletter and other forms of communication.

Recommendation

For the information of Council.

Respectfully Submitted

Lynda Monik

Originally Signed by

Lynda Monik, Administrator, Sun Parlor Home

Concurred With,

Robert Maisonville

Originally Signed by

Robert Maisonville, Chief Administrative Officer

Appendix No.	Title of Appendix
1	Public Copy of Resident Quality Inspection Report dated February 8, 2018 – Inspection No. 2018 536537 0003 Log #00543-18