



Housing with Supports Program

County Council Presentation

February 21st, 2018

What is the Housing with Supports Program?

- ❖ Discretionary Program administered by the County designed to provide permanent housing and supervised care to persons with disabilities (including developmental and mental health disabilities), with ages ranging from 18 to seniors.
- ❖ Comprised of 12 rest and retirement homes (outside of the City of Windsor) under contract with the County.
- ❖ Currently serves approximately 225 individuals.
- ❖ There are no long-term or permanent mental health facilities (housing) in Windsor – Essex County.
- ❖ The program is mostly funded through the Community Homelessness Prevention Initiative (CHPI).

Community Homelessness

Prevention Initiative Funding (CHPI)

- ❖ Provincially funded outcomes based program that aims to prevent and end homelessness by improving access to adequate, suitable, and affordable housing.
- ❖ Also aims to provide support services to people experiencing homelessness or at-risk of becoming homeless.
- ❖ CHPI is administered under a service agreement between the Minister of Municipal Affairs and Housing and each Service Manager (City of Windsor).
- ❖ The Service Manager is responsible to deliver CHPI funds in local communities.

Housing with Supports Program Criteria

- ❖ Must be at least 18 years of age
- ❖ Require supervision in activities of daily living
- ❖ Do not meet criteria for Long Term Care Homes
- ❖ Are vulnerable adults, either physical health or mental health disabilities
- ❖ Must have limited assets and income

Contracted Homes

- ❖ Contracted homes are all unique and offer different services and amenities.
- ❖ Some serve individuals with developmental disabilities and mental health disabilities.
- ❖ Others might strictly house seniors in a quiet retirement home setting.

Names of Contracted Homes

Contracted Homes	Location
Augustine Villas	Kingsville
Chez Nous Lodge	Lakeshore
Erie Glen Manor	Leamington
Essex Manor	Essex
Harrowood Retirement	Essex
La Chaumiere Retirement	Lakeshore

Contracted Homes	Location
Leamington Lodge	Leamington
New Beginnings	Leamington
St. Joachim Manor	Lakeshore
Seniors Alternative	Leamington
Southgate Residence	Kingsville
Village Lodge	Essex

Intake Process

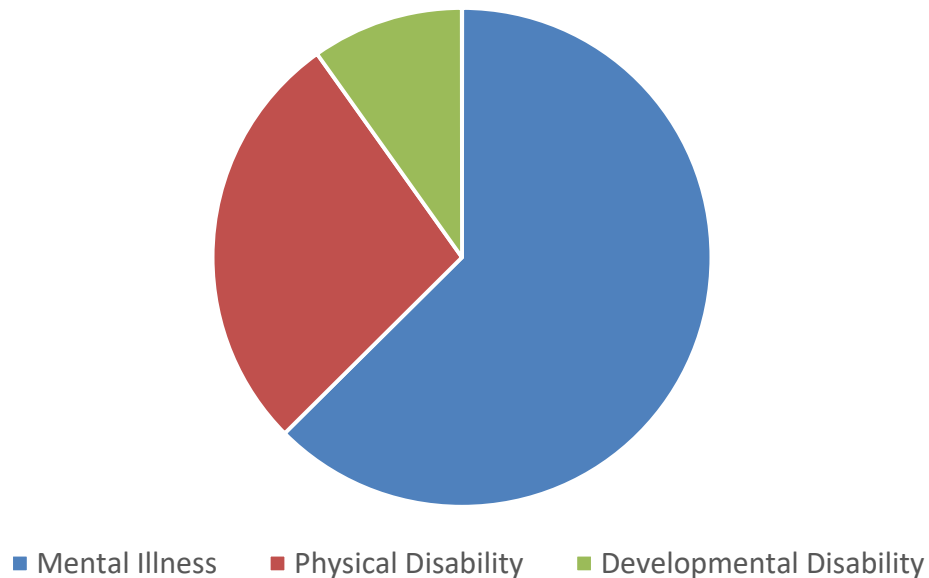
- ❖ Housing with Supports staff screen eligible individuals according to:
 - Financial eligibility
 - Medical needs and assistance with daily living
 - Appropriateness of placement (home able to provide appropriate care, place to address residents needs)

Daily Subsidies

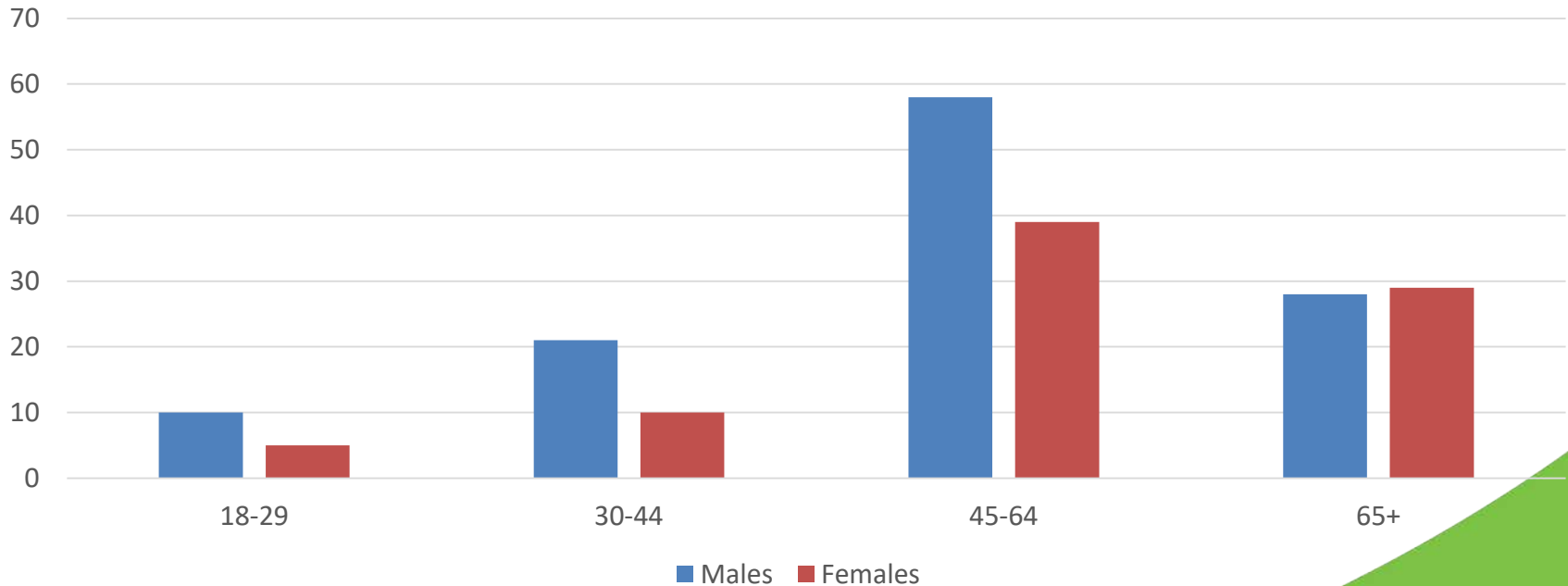
- ❖ 2013 – \$49.20 (3% - no increase for 4 years prior)
- ❖ 2014 - \$50.18 (2%)
- ❖ 2015 - \$50.69 (1%)
- ❖ 2016 - \$51.19 (1%)
- ❖ No increase since 2016 provided through City of Windsor CHPI allocation for this program.
- ❖ Contracted homes reporting Bill 148 wage increases creating substantial financial impact and not being offset with increased daily per diems.

Resident Profile

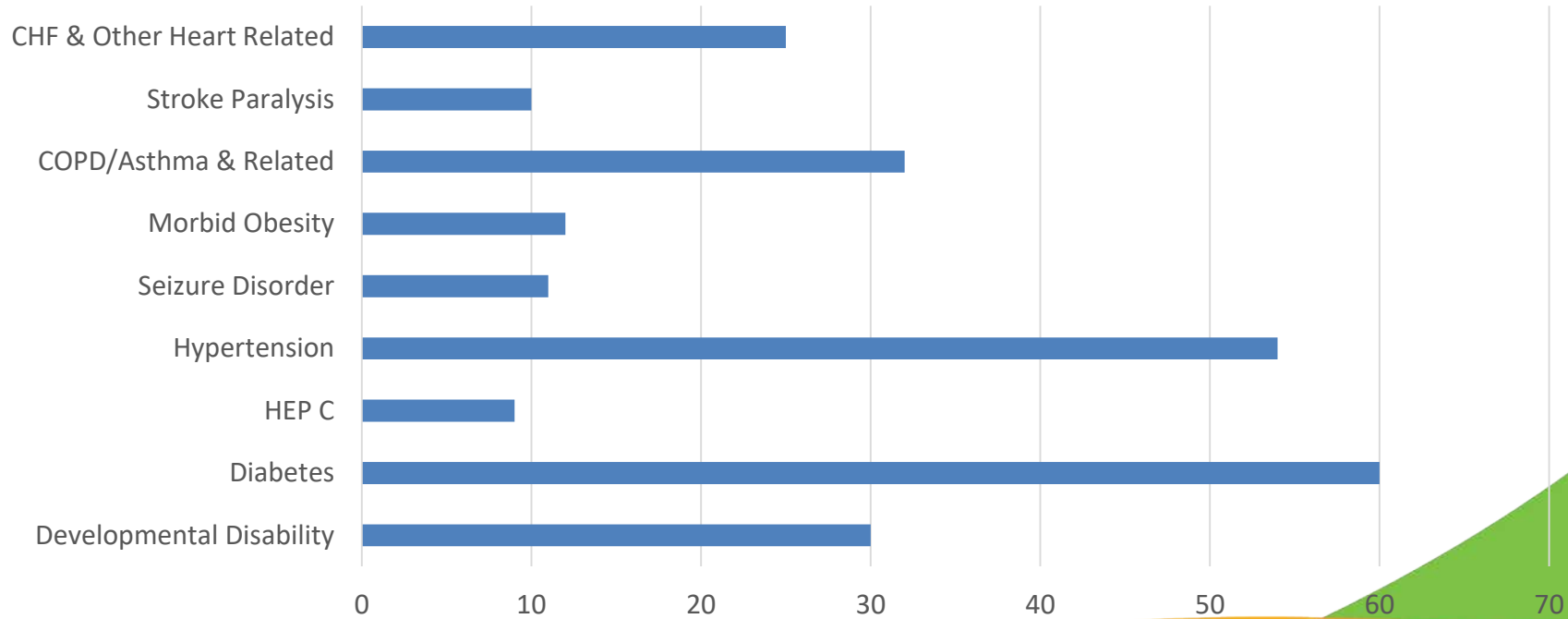
Primary Diagnosis



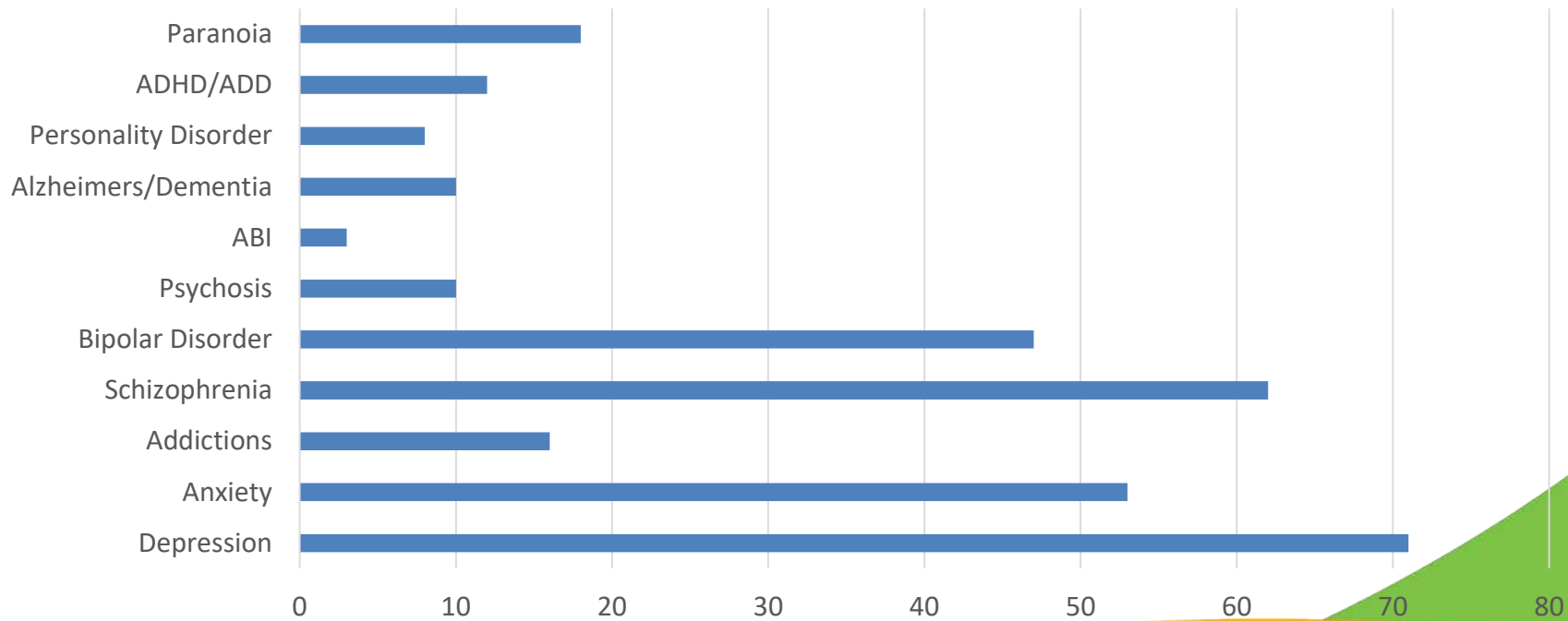
Resident Profile - Age



Physical Diagnosis



Mental Health Diagnosis



Why is our Program Vital in Helping these Individuals?

Without our supports:

- ❖ They would be at risk of being homeless
- ❖ Mental health, physical health and addiction issues could be left untreated
- ❖ Higher prevalence of criminal activity in the community (needles in parks, thefts, break-ins...)
- ❖ Higher hospitalization rates (increased EMS calls)

County Standards

- ❖ Ministry of Municipal Affairs and Housing required the development of local standards in accordance with 8 broad Provincial categories for Housing with Supports programs.
- ❖ County Standards last revised in 2015.
- ❖ Currently working with City of Windsor to develop new Standards that are the same or very similar for all Housing with Supports Service Providers in both Windsor and Essex County.

County Monitoring

- ❖ County staff are working closely with our contracted Housing with Supports Providers to ensure compliance with county standards.
- ❖ Yearly inspections are completed at each contracted home to ensure compliance with standards.
- ❖ Scheduled and random visits are conducted on a regular basis.
- ❖ County staff meet at minimum yearly with each resident we support to complete a satisfaction survey.
- ❖ County staff also address complaints from the residents we support in our contracted homes.

County Support

- ❖ County staff work with contracted Housing with Supports providers to identify mental health, physical health and addiction needs of subsidized residents and advocate for community services to meet identified needs.
- ❖ County staff collaborate with various community services to establish partnerships.
- ❖ County staff ensure that each resident within our program has a treatment plan outlining their needs and how the rest home will assist them in meeting those needs.

Existing Community Partnerships

- ❖ Vulnerable Patient Navigator (EMS)
- ❖ City of Windsor Social Services
- ❖ Mental Health Response Unit (OPP & Hotel Dieu Grace Healthcare)
- ❖ Mental Health Connections
- ❖ Community Health Centre (Hep C and Diabetes)
- ❖ ACT & CMHA (Mental Health Intensive Support)
- ❖ Methadone Clinic

QUESTIONS?