



Sun Parlor Home for Senior Citizens



Service Delivery Promise

The Sun Parlor Home is the municipal long-term care home, owned and operated by the Corporation of the County of Essex. The Home was originally established in 1901 as the County House of Refuge and has a long history of caring for others. Today, the Sun Parlor Home is first and foremost a home to 206 residents, cared for by more than 380 dedicated team members.

Level of Service Statement

The Sun Parlor Home is a municipally run home with 206 long-term care beds. This means that 206 diverse residents requiring 24-hour nursing and personal long-term care reside within the Home at any given time. The Home principally serves the communities of Essex County including Amherstburg, Essex, Kingsville, Lakeshore, LaSalle, Leamington, and Tecumseh. In the Home, there

are a total of eight neighbourhoods, including a secure area of 30 beds for people with severe dementia and Alzheimer's disease.

The demographics and statistics for 2025 are as follows:

- Residents moved into Sun Parlor Home from all municipalities within Essex County as well as Chatham-Kent, Mississauga and Burlington.
- 63% of our residents have some form of dementia
- 60% of residents require extensive assistance or are totally dependent on team members for care
- 34 team members hired this year to date.

The Sun Parlor Home has approximately 382 full-time and part-time team members. There are also many volunteers and allied health professionals at the Home on a daily basis to provide support and perform specialized tasks.

We provide a safe and secure home that operates 24 hours a day, 365 days a year, providing a continuum of care and services to enhance quality of life by responding to individual resident needs. The diverse resident population including the aging demographic, acuity and complexity of resident care needs continues to increase with a corresponding increase in demand for specialized services. We strive to enhance quality of life for the residents in each and every interaction. With continued focus on innovative care delivery as well as team member well-being and workplace culture, the Sun Parlor Home is committed to providing care and services that supports residents' rights to safety, dignity, wellness and quality of life.

We are proud of our Home and continuously strive to provide high quality, responsive, individualized and innovative care to meet the increasingly complex needs of our residents.

Opportunities, Challenges and Risks for 2026

Steadily growing aging demographic pressures, increasing acuity and complexity of resident care needs continues to drive the need for additional specialized services. These challenges are being felt within the broader healthcare system which further impacts long-term care. Level of care of our residents continues to increase and the need for additional team members to provide their activities of daily living also increases.

Due to the age and layout, maintaining the Home in a state of good repair continues to be a challenge and repairs are increasing in demand as well as cost. Ensuring an adequate maintenance plan is essential for the safety, security and comfort of residents, mitigates risk to the residents and County and supports compliance with legislated requirements.

The Home has taken advantage of additional Provincial funding incentives and opportunities in order to increase direct hours of care to residents while maintaining a fiscally responsible budget. The Ministry has remained committed to increasing funding to meet 4 hours of direct care in long-term care homes across the province. In addition, the increased complexity of the residents we serve has resulted in an increase of funding to align with associated funding through case mix indexing.

Proposed 2026 Budget Plan

The proposed 2026 Budget will enable the Home to support Essex County seniors by meeting the growing demand for long-term care services. Legislative, service delivery and funding changes announced by the provincial government present the largest challenges to the Home's operations.

The proposed 2026 Budget reflects an increase in funding for life enrichment to provide backfill support for recreational staff. Recreation activities are a core component of resident care and regulatory requirements. Recreation programs provide emotion-focused care which enhance overall well-being by providing meaningful engagement and activities that enrich quality of life.

The Sun Parlor Home will be further supported by a Nurse Practitioner who will provide clinical leadership on a full-time basis. The Nurse Practitioner is fully funded by the Ministry of Long-Term Care and will be seconded from Erie Shores Healthcare further increasing our collaborative partnerships across the health sector.

The proposed budget also includes an allocation for a Human Resources Generalist who will support key functions including but not limited to recruitment and retention, employee relations and support for performance management across Sun Parlor Home.

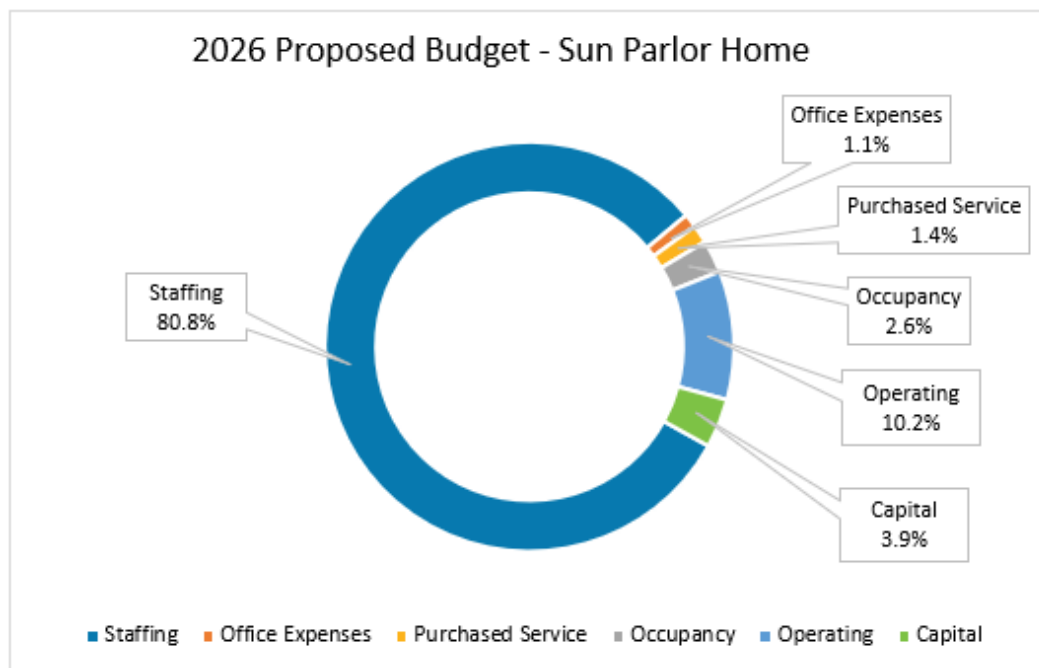
The proposed 2026 Budget looks to maintain current levels of service with minimal enhancements across the remaining departments.

To ensure our infrastructure is responsibly maintained, the execution of a feasibility study was initiated in 2025 with completion planned for spring 2026. Additionally, utilizing the capital maintenance plan highlights priorities to maintain the existing service level and maintain the Home in a state of good repair until redevelopment is possible.

The Fixing Long-Term Care Act, 2021, requires ongoing programs including emergency management plan, palliative, Infection Prevention and Control (IPAC) and quality improvement initiatives. These requirements continue to be mandatory, and the Ministry of Long-Term Care provides direct funding for most of these requirements.

Inflationary pressures continue to have a significant effect on the day-to-day operations and these additional costs in food, supplies and utilities are reflected in the proposed 2026 Budget. Further pressure on the budget is evident in contractual salary increases and benefit increases.

The following graph illustrates the key areas of proposed 2026 Budget spending at the Sun Parlor Home:



Overall, the proposed 2026 Budget for Sun Parlor Home, net of recoveries, totals \$14,080,840 (an increase of \$0 (0%) over the restated 2025 Budget of \$14,080,840).

Alignment with Strategic Plan Initiatives

Scaling Sustainable Services through Innovation

The Sun Parlor Home developed the proposed 2026 Budget based on identified priorities necessary to ensure sustainable care delivery. It seeks to maintain levels of service while making enhancements to meet the level of care needs of our residents. The proposed 2026 Budget supports stabilization in long-term care while navigating the sector's constantly fluctuating funding dynamics.

Being an Employer with Impact

Every team member plays an important role in the care of our residents. We recognize that the Home's success is deeply interwoven with the compassion, caring, dedication and talent of our team members. This budget supports the ongoing people strategy to provide the resources, tools and opportunities for team members to be successful. Through ongoing education, training, development opportunities, employee engagement initiatives and a strong culture of continuous improvement we are able to enable team member growth.

We strive to create a positive and inclusive workplace culture and build a Home where everyone feels respected, valued and empowered.

A Government Working for the People

It is well known that seniors are the fastest growing segment of the population. The Sun Parlor Home is committed to providing long-term care and services within the context of a rapidly changing long-term care landscape.

It is important that we respond to community needs and demands for complex health care needs such as behaviours, dementia and mental health concerns. This requires continuous improvement through increased education, training and new approaches to care.

We continue to develop, based on research and best practices, enhanced end-of-life care to support residents and their family members.

We are committed to supporting quality of life and care for residents by recognizing the cultural, religious, sexual orientation and gender diversity of each resident.