## **HHAC Annual Report 2021 Highlights from Housing Services Resource Staff:**

- Canada Ontario Housing Benefit (COHB): Successfully implemented the program in Windsor Essex with full take up of the 2021-22 annual allocation for Windsor Essex with the average monthly benefit equalling \$308.00. As of December 31<sup>st</sup> 2021, two hundred sixty seven households in Windsor Essex are in receipt of the COHB.
- Rent Supplement Mitigating Strategy for Expiring Funding Streams: Throughout 2021 and into 2022 Housing Services in collaboration with rent supplement program administrators have developed an action plan to address the issue of expiring rent supplement streams in order to reduce the impact to households in receipt of the rent subsidies.
- 3. Implementation of the RGI Simplification: The date of implementation in Windsor Essex for the RGI simplification changes was July 1, 2021. Housing Services amended policies and procedures in accordance with the new legislation and provided training and resources to social housing providers in Windsor Essex.
- 4. 2021 Windsor Essex Coordinated Point in Time Count: In March 2021, the City implemented its third Coordinated Point in Time Count (PiT). The 2021 PiT Report indicates that on any given night, there are a minimum of 251 people experiencing homelessness in Windsor Essex. It is important to note that during this time the region was responding to its largest COVID-19 outbreak amongst persons experiencing homelessness and shelter-based surveying could not occur therefore administrative data complemented the enumeration survey results.
- 5. Homeless Individuals and Families Information System (HIFIS): Since inception, Housing Services has trained 227 users and service provider agencies have added 2085 clients to HIFIS. Current organizations utilizing the system includes: Welcome Centre Shelter for Women and Families, The Downtown Mission, Salvation Army Centre of Hope, Housing Information Services and Family Services Windsor-Essex. In addition, the City of Windsor is working with additional service providers to expand the use of HIFIS in the community.
- 6. Capital Projects: Significant gains in the affordable housing stock for Windsor Essex funded through multiple funding streams from various levels of government and collaboration with numerous community partners. The various capital projects approved in 2021 will add approximately 99 supportive and/or affordable units in the community.