



## **Windsor-Essex County Regional 911 Technical Advisory Committee**

**Friday, October 2, 2020  
Zoom Virtual Meeting  
0900-1100**

### **1. Call to Order and Welcome**

Chief Bruce Krauter hosted the Zoom meeting and welcomed the group to the second meeting of 2020.

### **2. Recording of Attendance**

Brendan Dodd, Superintendent, Windsor Police Services  
Bruce Krauter, Chief, Essex-Windsor EMS  
Bruce Montone, Chief, Amherstburg Fire  
Cathy Paduch, GIS Technician, County of Essex  
Crystal Sylvestre, Administrative Assistant, Essex-Windsor EMS (minutes)  
Dan Metcalfe, Emergency Management Coordinator, County of Essex  
Dave Sutton, Chief, LaSalle Fire  
Don Williamson, Chief, Lakeshore Fire  
Ed Thiessen, Deputy Chief, LaSalle Fire  
Jason Woods, Staff Sergeant, LaSalle Police  
John McDonald, Technical Services Officer, Ministry of Transportation  
Ken Mantey, Northwest Region Traffic Sergeant, OPP North Bay  
Larry Breen, 9-1-1 Specialist – Network, Bell Canada  
Laura Smith, Director E911, Windsor Police Services  
Mary Birch, Director of Council Services / Clerk, County of Essex  
Matt Caplin, Director Information Services, Windsor Police Services  
Melinda Turton, Supervisor, Windsor Central Ambulance Communications Centre  
Mike Ciacelli, Deputy Chief, Leamington Fire  
Pamela Mizuno, Chief, Windsor Police Services  
Rick Arnel, Chief, Essex Fire & Rescue  
Ron Lewis, Traffic Analysis Supervisor, MTO Windsor, Ministry of Transportation  
Ryan Lemay, Deputy Chief Operations, Essex-Windsor EMS  
Stephen Laforet, Chief, Windsor Fire & Rescue  
Tracy Klingbylle, Supervisor E911, Windsor Police Services

Wade Bondy, Chief, Tecumseh Fire  
Zsolt Katritz, Ministry of Transportation Ontario

**3. Adoption of Previous Minutes | February 14, 2020**

Minutes reviewed. No errors presented. Carried.

**4. Reports**

A) Essex County Central Emergency Reporting Bureau (CERB) Services Agreement

Mary Birch provided background on the Joint Powers Agreement in place with the County of Essex and Bell Canada; including the amendment removing Amherstburg from the agreement in 2019. The amended agreement expires Dec 12, 2020.

B) Ontario Provincial Police (OPP) Central Emergency Reporting Bureau (CERB) Public Safety Access Point (PSAP) reports

Report of September 2019 to August 2020 presented by Ken Mantey, Inspector OPP North Bay regarding data for the Province of Ontario.

Grade of Service levels were negatively impacted due to COVID -19. Increased questions on call algorithm, staff challenges and backlog at secondary PSAP contributed to missing service level targets.

C) Bell Canada update on Next Generation 911

Update presented by Larry Breen, 9-1-1 Specialist - Network regarding error summary report, information bulletin numbers 2020-142a, 2020-163a, 2019-005(a)NG, 2019-002, 2020-001NG, CRTC 2020-036 reviewed.

Timelines for implementing Next Generation (NG) 911 has been impacted due to COVID-19.

NENA Ontario: virtual conference website provides links to various presentations by perspective vendors. See <http://nenaontario.ca/site/conferences/> for more information.

D) County of Essex Geographic Information Systems (GIS)  
ESRI ArcGIS software update

Update presented by Cathy Paduch, County of Essex, GIS Technician. The County of Essex, City of Windsor and local municipalities have a collaborative agreement for data sharing and offering information to emergency services. Meeting regularly to ensure standards are met, NENA standard format street info and address points are communicated regularly.

**5. Adjournment**

The meeting was adjourned at 0945.